



STATE OF NORTH CAROLINA
DEPARTMENT OF TRANSPORTATION

JOSH STEIN
GOVERNOR

DANIEL H. JOHNSON
SECRETARY

SOLICITATION ADDENDUM

Issuing Agency:	Department of Transportation
Solicitation Number:	54-SH-04-PR30764
Solicitation Description:	Custodial Operations and Maintenance of Rest Area/Welcome Center. Northampton – Division 4
Solicitation Opening Date and Time:	January 28, 2026 at 2:00PM ET
Addendum Number:	1
Addendum Date:	January 23, 2026
Procurement Specialist:	Steve Hussey

THIS ADDENDUM IS REQUIRED TO BE RETURNED WITH SOLICITATION RESPONSE.

1. Change Bid Opening Date to February 4, 2026 at 2:00PM ET.
2. The following are questions received about the Solicitation and the State’s response to those questions:

Question #	Vendor Question	State’s Response
1	Please provide the actual water usage (number of gallons used) per month for January - December 2025.	1/25 536,790, 2/25 507,010, 3/25 684,640, 4/25 694,500, 5/25 548,750, 6/25 561,420, 7/25 496,400, 8/25 360,340, 9/25 268,730, 10/25 261,010, 11/25 216,730, 12/25 210,000.
2	Please refer to the staffing shown on page 16. Winter Weekend The specifications are confusing in the description of staffing shifts. Does the required staffing for the Winter Weekend EQUAL the same staffing pattern as for the Summer Weekday with the addition of an additional shift to be staffed 10:00 am - 6:00 pm one (1) person? Please clarify.	The Winter Weekend and Summer Weekday have the same staffing pattern. First Shift: 6:00 AM to 2:00 PM two (2) people. Second Shift: 10:00 AM to 6:00 PM one (1) person. Third Shift: 2:00 PM to 10:00 PM two (2) people. Fourth Shift: 10:00 PM to 6:00 AM one (1) person.
3	Can the Department please provide the current contract amount?	\$426,564.00

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4	Can the Department provide the previous 12 months of site inspections?	Please see attached inspections.
5	Please provide a list of all penalties, deductions or STANDARD COMPENSATION REDUCTIONS assessed to the incumbent of the term of the current contract and the dollar amount for each deduction.	None.
6	<p>1. Page 17, 2nd paragraph – The Department states that “the Contractor shall schedule the above staffing for a male and female to be on duty during all overlapping shifts.”</p> <p><u>We respectfully request clarification on whether this requirement can be waived or modified.</u> As written, the requirement appears to condition staffing eligibility on gender, which may create unintended conflicts with federal and state nondiscrimination and equal employment laws, limit the available labor pool, and restrict the Contractor's ability to staff based on qualifications, background clearance, and performance?</p>	The staffing requirements will not be waived or modified.
7	Would the Department consider allowing contractors to staff overlapping shifts based on qualified personnel regardless of gender, provided all safety, security, customer service, and performance requirements of the contract are fully met?	The staffing requirements will not be changed.
8	Please clarify whether the Department's intent is related to restroom coverage or customer service considerations, and whether operational equivalency solutions (e.g., qualified staffing coverage protocols) would be acceptable?	The staffing requirements will not be changed. Having a female attendant cleaning the women's restroom prevents the restroom from being closed. Having a male attendant cleaning the women's restroom would close the women's restroom during cleaning, vice versa on the cleaning of a men's restroom by a female.
9	Page 30, Routine Repairs. A. Electrical/HVAC. Replace all air filters monthly with manufacturer=recommended filters for installed equipment. Can NCDOT provide the size and number of HVAC filters required to be changed monthly?	6 - 20x20x2 and 6- 20x20x1
10	Page 30, Routine Repairs A: Can NCDOT provide a list of repairs or task orders completed by the contractor in the last 24 months and the associated cost with each item. Does the Department have a dollar amount cutoff between minor and major repair or routine and non-routine repair?	\$500 cutoff for repairs for Department vs contractor.
11	Page 30, Routine Repairs B: How does the state differentiate between what the contractor's responsibility is and what is not for repairs?	Specifications for contractor responsible repairs are notated in the proposal. In the event that who is responsible for a repair is unclear, the contractor should reach out to the NCDOT representative overseeing the specific rest area site for clarification.

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12	Page 30, Routine Repairs: C: If the repair is considered non-routine or a major repair can the contractor provide a task order and quote the Department to make the repair?	Yes.
13	What contractors currently provide pest control services?	Rid A Pest.
14	<p>Page 37, MAINTENANCE OF GROUNDS, General – The term "GROUNDS" includes, but is not limited to, parking areas, drives, walkways, picnic areas, lawns, plant beds, and undeveloped areas within the NCDOT Rest Area site. Contractors shall provide all necessary equipment and materials for the maintenance of these areas. All grounds are to receive, at a minimum, daily (each shift) trash/litter pickup.</p> <p>Question A: We understand that the Contractor is responsible for the maintenance of grounds, but it is not clear if that includes mowing, line trimming, edging and so forth. <u>Are these items completed by the Contractor under this contract?</u></p> <p>Question B: Is the Contractor responsible for tree trimming, falling trees and removing down trees?</p>	<p>Response A: Mowing, line trimming, and edging are handled through a separate grounds contract.</p> <p>Response B: No.</p>
15	Can the Department provide the current Waste Management Contractor that is being used?	GFL
16	Is the responsibility of this contract holder to remove all snow and ice from walkways?	Yes, see Snow and Ice Removal on page 26 of the proposal.
17	Is there any grass or lawn services required under this contract? Is there any grass or lawn services required under this contract? Are there any minor repairs or routine maintenance other than Replacing: Toilet seats, Shower heads (if applicable), Faucet handles & aerators, Paper towel, soap, and toilet paper dispensers, Light bulbs inside buildings , breezeways, and sidewalks: that the contract holder should be aware of?	Commonly flush valves, filters, and batteries.
18	Is there a historical cost you can provide for the state side fixes performed monthly or yearly?	Depending on needs, repairs can average \$5,000-\$10,000 /month.

Solicitation Number: 54-SH-09-PR30356

Addendum Number: 1

Question #	Vendor Question	State's Response
19	Are you happy with the dumpster services that have been provided recently?	Yes.

Check **ONLY ONE** of the following options and return one properly executed copy of this Addendum prior to the Solicitation opening time and date.

- A response was submitted prior to this Addendum. An updated response has been submitted to address the changes resulting from this Addendum.
- A response was submitted prior to this Addendum. **NO CHANGES have resulted** from this Addendum.
- A response was **not** submitted prior to this Addendum. **ANY CHANGES resulting** from this Addendum are included in our response.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME

Authorized Signature

Date

Printed Name

Title